



Dear School Group Leaders and Group Chaperones:

We wanted to take this opportunity to inform Group Leaders of specific rules and courtesies while enjoying their day or evening in our Lodge. Not only are there rules for on-the-snow, there are rules for off-the-snow, too. Both the Skiers Responsibility Code and our *Lodge Code* are important to keep everyone safe and happy. Although the following behavior policies have been in place for some time, we'd like to take a moment to politely remind you to encourage the younger members of your group to behave accordingly while out in a public place. Every year the youth group programs become a greater part of our evening business. Our recent expansion of the Terrain Park(s) shows how we listen and react to the younger generations' needs as well as our adult guests. In our efforts to make a Snow Trails experience enjoyable to both the adult and junior skier, we have rules that **MUST** be followed.

As Snow Trails tries to stay competitive and keep costs low for **ALL** guests, we need our Group Leaders to help in every way possible. You are the **FRONT LINE** of information to those in your program and can have the biggest impact on the traffic and look of our Lodge. Staying in appropriate areas of the Lodge, keeping personal belongings off and out from under tables, and maximizing table usage on busy nights are just a few ways to keep Snow Trails around for another 45 years!

Snow Trails Lodge Code

1. THE LAST RUN BAR & DELI AREA IS FOR ADULTS 21 AND OVER. This sanctuary was created by request of those adult guests who need a place to unwind and enjoy an adult beverage without the company of those under the age of 21. If Group Leaders and other adult members of the group choose to sit in this area, please remember that those under 21 years of age **SHOULD NOT** be dining, "hanging out", storing bags or equipment, nor generally loitering in this area. This would include inside the Last Run as well as the immediate area clearly marked with signs on the walls and tables. If you want to sit and enjoy the evening with your group participants that are under 21 years of age we need you to be in the other areas of the Lodge. The Last Run is the one area we need to make sure our adult guests feel comfortable.

2. NO SKIS OR SNOWBOARDS ARE PERMITTED ON THE SECOND FLOOR. Our **FREE** Ski Check is open on group evenings as an added service and value to you and your group. To ensure the safety and well being of all our guests we do not allow ski or snowboard equipment on the second floor of the Lodge. Excessive snow can damage the floor and make it hazardous for people. As a reminder there is a posted sign on the steps.

3. THE 2ND FLOOR OF THE LODGE IS NOT A LOCKER ROOM. We'd like to extend a big "thank you" to the groups that do a great job in keeping the Lodge neat and clean. We'd also like to ask for assistance from the small number of groups that use the Snow Trails Lodge as a personal living room. Don't forget, Snow Trails is a public facility and personal belongings scattered on the floors can become damaged or stolen. Please remember that the tables are for dining. Equipment and large gym bags should not be stored under or on tables. It is unsafe and unfair to leave clothes, bags, and other personal items that are better suited to a locker room than a dining room, lying around tables. Not only does this affect other guests but makes the Lodge look unnecessarily messy. If your items cannot be hung on the numerous hooks around the facility, you **MUST** place your items in lockers located on the first floor or in your vehicle/bus. **TIP:** small bags are the perfect size to fit in lockers.

4. PICNICKING IS ONLY PERMITTED IN DESIGNATED AREAS. Please remember that the tables in the restaurants and cafeteria are reserved for guests who have purchased our food service to sit and enjoy their meal. Ski facilities are the **ONLY** entertainment complexes that allow guests to bring their own food into their "main" dining area. A courteous guest should abide by the rules we have so this privilege can be maintained. Picnicking items include: baskets, coolers, and brown paper bags full of food and beverages from home. There is a designated picnicking area located over the Joe's Place Cafeteria. Baskets can be stored in your vehicle or along walls until needed. Again, they should not be stored on top of tables. **TIP:** Please use a cooler and keep it in your vehicle! Keeping food in a cooler in the car will not only insulate the food from freezing but also keep it at the perfect temperature when ready to eat.

5. SHARE AND INVITE! Skiing is a social activity. So, why not share tables with other group leaders and parents who are not skiing or snowboarding? It's not only a great way to meet others but also to open up more seats.

If you have any questions or concerns about our Lodge Code please email Shawn@snowtrails.com. I would be happy to meet with you and other advisors while you are at Snow Trails to discuss our *Lodge Code*.

Sincerely,

Shawn Feller
Lodge Operations Manager
www.snowtrails.com